



Terms and Conditions

Effective Date: June 2025

Welcome to Y-CON BPS. By accessing or using our website (www.yconbusinessglobal.com) and any of its associated pages, forms, or services, you agree to be legally bound by the following terms and conditions. If you do not agree with these terms, you should not access or use our website or services.

1. Company Information

This website is operated by Y-CON BPS S.A.S., a legally registered company in Colombia, offering Business Process Solutions (BPS), including remote customer service, administrative support, interpretation, and back-office services.

2. Use of the Website

You agree to use this site for lawful purposes only and in a way that does not infringe the rights or restrict the use of the website by others. Unauthorized use, including but not limited to hacking, data extraction, or using the website for fraudulent or commercial purposes not agreed to by Y-CON BPS, is strictly prohibited.

3. Intellectual Property

All content on this website, including but not limited to text, graphics, logos, icons, images, software, and design, is the property of Y-CON BPS or its licensors and is protected by Colombian and international intellectual property laws. You may not copy, reproduce, distribute, or exploit any part of the website without prior written permission.

4. Service Information

Descriptions of services on this site are for informational purposes only. Y-CON BPS reserves the right to modify, suspend, or discontinue any service at any time without notice. Any contractual relationship will be established through formal written agreement between the parties.

5. Privacy and Data Protection

By using our site or submitting personal data through forms, you consent to the collection and processing of your information in accordance with our [Privacy Policy]. Y-CON BPS complies with Colombia's data protection laws, including Law 1581 of 2012 and its regulatory decrees.

6. Links to Third Parties

This website may include links to third-party websites. Y-CON BPS is not responsible for the content, accuracy, or privacy practices of any linked sites. Accessing those websites is at your own risk.



7. Disclaimer of Warranties

The content of this website is provided "as is" and without warranties of any kind, either express or implied. While we strive to ensure the accuracy and timeliness of information, Y-CON BPS does not guarantee that the website will be error-free, secure, or uninterrupted.

8. Limitation of Liability

Under no circumstances shall Y-CON BPS S.A.S., its directors, employees, or affiliates be liable for any direct, indirect, incidental, or consequential damages resulting from the use or inability to use this website or its services.

9. Jurisdiction and Applicable Law

These terms shall be governed and interpreted in accordance with the laws of the Republic of Colombia. Any disputes arising in relation to the website or these terms shall be submitted to the competent courts in the city of Cali, Colombia.

10. Changes to the Terms

Y-CON BPS reserves the right to update or modify these Terms and Conditions at any time without prior notice. Continued use of the website after any such changes constitutes your acceptance of the new terms.

Contact

For any questions or concerns regarding these Terms and Conditions, please contact us at: legal@yconbusinessglobal.com

José Escobar,
CEO